

QUALITY – 1028

America's manufacturing service organizations are aware of the need to improve the quality of their operations. Presently, there is no formal program in the Western New York area which offers a quality-related curriculum. The quality minor is available to non-industrial technology majors.

REQUIRED COURSES: (15 credits)

- MAT 311 Probability & Statistics
- TEC 313 Statistical Quality Control
- TEC 200 Total Quality management
- COM 307 Communication and Group Process
- TEC 440 Quality Internship/Externship

ELECTIVE: (3 credits)

Select one of the following:

- TEC 311 Materials Science and Testing
- TEC 321 Measurement Systems
- TEC 323 Quality Improvement Through DOE
- TEC 324 Quality in the Service Sector

TOTAL REQUIRED CREDITS: (18 credits)

ENTRY TO MINOR: The Quality minor is open to all matriculated undergraduate students who are not majoring in Industrial Technology and who are in good academic standing (2.00 or better GPA).

TRANSFER CREDIT: A maximum of three credits of transfer credit will be permitted.